

**UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF TEXAS
MARSHALL DIVISION**

TRANSCEND SHIPPING SYSTEMS, LLC,
Plaintiff,

v.

UNITED PARCEL SERVICE, INC.,
Defendant.

Case No. 2:22-cv-109

JURY TRIAL DEMANDED

ORIGINAL COMPLAINT FOR PATENT INFRINGEMENT

Transcend Shipping Systems, LLC (“Transcend”) hereby files this Original Complaint for Patent Infringement against United Parcel Service, Inc. (“Defendant” and “UPS”), and alleges, upon information and belief, as follows:

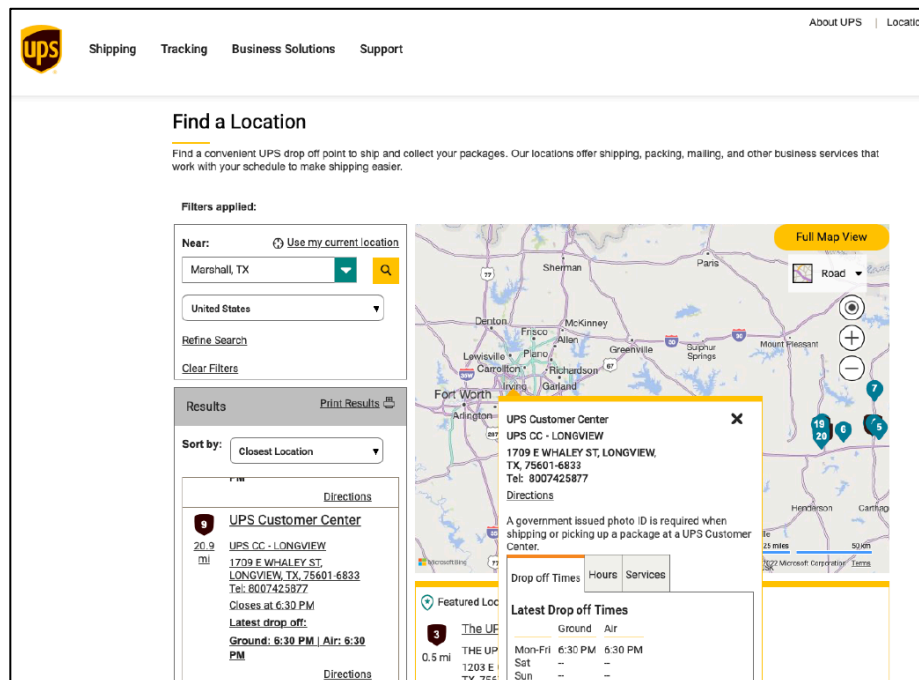
THE PARTIES

1. Transcend is a limited liability company organized and existing under the laws of the State of Florida with its principal place of business at 600 S. Dixie Highway, Suite 605, West Palm Beach, Florida 33401.
2. Upon information and belief, UPS is a corporation organized and existing under the laws of the state of Delaware with its principal office at 55 Glenlake Parkway, N.E., Atlanta, GA 30328.

JURISDICTION AND VENUE

3. Subject matter jurisdiction is proper under 28 U.S.C. §§ 1331, 1332, 1338, and 1367.
4. The Court has personal jurisdiction under the Texas Long Arm Statute and the Due Process Clause of the U.S. Constitution over UPS because they are present within or have minimum contacts within the State of Texas, including the Eastern District of Texas.

5. UPS has sought protection and benefit from the laws of the State of Texas; UPS regularly conducts business within the State of Texas and within the Eastern District of Texas; and Plaintiff's cause of action arises directly from UPS' business contacts and other activities in the State of Texas and in the Eastern District of Texas. More specifically, UPS, directly and/or through intermediaries, ship, distribute, use, offer for sale, sell, and/or advertise products and services in the United States, the State of Texas, and the Eastern District of Texas including but not limited to the Accused Instrumentalities as detailed below. Upon information and belief, UPS has committed patent infringement in the State of Texas and in the Eastern District of Texas. UPS solicits and has solicited customers in the State of Texas and in the Eastern District of Texas. UPS has paying customers, who are residents of the State of Texas and the Eastern District of Texas, who each use and have used the UPS' products and services in the State of Texas and in the Eastern District of Texas.
6. As an example, UPS has an office in Longview, Texas. (See Figure 1 below).

Figure 1¹

¹ Source, as visited on April 5, 2022: <https://www.ups.com/dropoff/>

7. Upon information and belief, the registered agent for UPS in Texas is Corporation Service Company d/b/a CSC-Lawyers Incorporating Service Company at 211 E. 7th Street, Suite 620, Austin, Texas 78701-3218.
8. Venue is proper pursuant to 28 U.S.C. §§ 1391 and 1400(b).

PATENTS-IN-SUIT

9. Transcend Shipping Systems, LLC is the sole and exclusive owner, by assignment, of U.S. Patent Nos. 7,253,731 (“the ’731 Patent”); 7,482,920 (“the ’920 Patent”); 9,847,029 (“the ’029 Patent”); 10,181,109 (“the ’109 Patent”); and 10,796,268 (“the ’268 Patent”) (hereinafter collectively referred to as “the Transcend Patents”).
 10. The Transcend Patents are valid, enforceable, and were duly issued in full compliance with Title 35 of the United States Code.
 11. The Transcend Patents each include numerous claims defining distinct inventions.
 12. The priority date of each of the Transcend Patents is at least as early January 23, 2001. As of the priority date, the inventions as claimed were novel, non-obvious, unconventional, and non-routine.
 13. Plaintiff alleges infringement on the part of UPS of each of the Transcend Patents.
 14. The ’731 Patent relates generally to an apparatus, including a shipment conveyance device, associated with a shipment, which is a shipping a container, pallet, or tote, a memory device, located at the shipment conveyance device, in which information regarding the shipment is stored, a global positioning device, located at the shipment conveyance device, which determines a position or location of the shipment conveyance device, a processing device which processes information regarding the shipment and/or shipment conveyance device in response to an occurrence of an event or in response to a request for information and generates a message containing information regarding
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the position or location of the shipment conveyance device and information regarding the occurrence of an event, a status of the shipment, a shipment temperature, or an impact or force on the shipment conveyance device, and a transmitter, located at the shipment conveyance device, which transmits the message to a communication device. *See* Abstract, '731 Patent.

15. The '920 Patent relates generally to an apparatus, including a shipment conveyance device which is a shipping container, pallet, piece of luggage, or tote, a memory device located in, on, or at, the shipment conveyance device which stores information regarding the shipment conveyance device, a global positioning device located in, on, or at, the shipment conveyance device which determines a position or location of the shipment conveyance device, a processing device which processes information regarding the shipment conveyance device in response to an occurrence of an event or a request for information and which generates a message containing information regarding the position or location of the shipment conveyance device and information regarding the occurrence of an event, a status of a shipment or transportation involving the shipment conveyance device, a temperature, or an impact or force on the shipment conveyance device, and a transmitter located in, on, or at, the shipment conveyance device which transmits the message to a communication device. *See* Abstract, '920 Patent.
16. The '029 Patent relates generally to an apparatus, including a shipment conveyance device which is a shipping container, pallet, or piece of luggage, a memory device located in, on, or at, the shipment conveyance device which stores information regarding the shipment conveyance device, a global positioning device which determines a position or location of the shipment conveyance device, a processing device which processes information regarding the shipment conveyance device in response to an occurrence of an event or a request for information and which generates a message containing information regarding the position or location of the shipment conveyance device and

information regarding the occurrence of an event, a status of a shipment or transportation involving the shipment conveyance device, a temperature, or an impact or force on the shipment conveyance device, and a transmitter located in, on, or at, the shipment conveyance device which transmits the message to a communication device. *See* Abstract, '029 Patent.

17. The '109 Patent relates generally to an apparatus, including a shipment conveyance device, wherein the shipment conveyance device is a shipping container, pallet, or piece of luggage; a receiver; a global positioning device which is located in, on, or at, the shipment conveyance device and which determines a position or location of the shipment conveyance device; a processor which generates a message in response to an occurrence of an event or in response to a request for information regarding the shipment conveyance device, wherein the request for information is automatically received by the receiver, wherein the message contains information regarding a position or location of the shipment conveyance device; and a transmitter which is located in, on, or at, the shipment conveyance device and which transmits the message to a communication device associated with an owner of the shipment conveyance device or an individual authorized to receive the message. *See* Abstract, '109 Patent.
18. The '268 Patent relates generally to an apparatus, including a shipment conveyance device which is a shipping container, a pallet, or a piece of luggage; a global positioning device, located in, on, or at, the shipment conveyance device, which determines a position or location of the shipment conveyance device; a processor which generates a message in response to an occurrence of an event or in response to a request for information regarding the shipment conveyance device which request is automatically received by a receiver, and which message contains information regarding a shipment of the shipment conveyance device; and a transmitter, located in, on, or at, the shipment conveyance device, which transmits the message to a communication device associated with an

owner of the shipment conveyance device or an individual authorized to receive the message. *See* Abstract, '268 Patent.

19. The claims of the Transcend Patents are not drawn to laws of nature, natural phenomena, or abstract ideas. Although the systems and methods claimed in the Transcend Patents are ubiquitous now (and, as a result, are widely infringed), the specific combinations of elements, as recited in the claims, was not conventional or routine at the time of the invention.
20. The '731 Patent was examined by Primary United States Patent Examiner Van T. Trieu. During the examination of the '731 Patent, the United States Patent Examiner searched for prior art in the following US Classifications: 340/539.13, 340/568.1 and 340/572.1.
21. After conducting searches for prior art during the examination of the '731 Patent, the United States Patent Examiner identified and cited the following as the most relevant prior art references found during the searches: (i) US 3,669,288, 06/1972, Young; (ii) US 5,317,323, 05/1994, Kennedy et al.; (iii) "Envirokare announces letter of intent with Electroship . . ." 2 page Envirokare press release dated Jul. 25, 2000"; (iv) US 5,825,283, 10/1998, Camhi; (v) US 6,044,990, 04/2000, Palmeri; (vi) US 6,464,142, 10/2002, Denenberg et al.; (vii) US 2002/0017996, 02/2002, Niemiec; (viii) FR 2816434, 05/2002, Touzet; (ix) US 5,877,707, 03/1999, Kowalick; (x) US 5,917,405, 06/1999, Joao; (xi) US 5,917,434, 06/1999, Murphy; (xii) US 6,046,678, 04/2000, Wilk; (xiii) US 6,148,291, 11/2000, Radican; (xiv) US 6,281,797, 08/2001, Forster et al.; (xv) US 6,292,828, 09/2001, Williams; (xvi) US 6,332,098, 12/2001, Ross et al.; (xviii) US 6,474,927, 11/2002, McAdams et al.; (xix) US 6,542,076, 04/2003, Joao; (xx) US 6,542,077, 04/2003, Joao; (xxi) US 6,549,130, 04/2003, Joao; (xxii) US 6,587,046, 07/2003, Joao; (xxiii) US 6,610,954, 08/2003, Takizawa; (xxiv) US 6,844,473, 01/2005, Quinlin et al.; (xxv) US 2002/0016655, 02/2002, Joao; (xxvi) US 2002/0049622, 04/2002, Lettich et al.; (xxvii) US

2002/0116318, 08/2002, Thomas et al.; (xxviii) US 2002/0121969, 09/2002, Joao; (xxix) US 2002/0198774, 12/2002, Weirich; (xxx) US 2003/0009361, 01/2003, Hancock et al.; (xxxi) US 2003/0016130, 01/2003, Joao; (xxxii) US 2003/0067541, 04/2003, Joao; (xxxiii) US 2003/0071899, 04/2003, Joao; (xxxiv) US 2003/0084125, 05/2003, Nagda et al.; (xxxv) US 2003/0193404, 10/2003, Joao; (xxxvi) US 2003/0206102, 11/2003, Joao; (xxxvii) US 2004/0160319, 08/2004, Joao; (xxxviii) US 2004/0230601, 11/2004, Joao; (xxxix) US 2005/0171835, 08/2005, Mook et al.; (xxxx) US 2005/0248444, 11/2005, Joao; (xxxxi) “Technology Executive . . . joins Envirokare as president and Director”, 2 page Envirokare press release dated Sep. 5, 2000; and (xxxxii) “Envirokare Tech Inc. announces additions to advisory board”, 3 page Envirokare press release dated Sep. 7, 2000.

22. After giving full proper credit to the prior art and having conducted a thorough search for all relevant art and having fully considered the most relevant art known at the time, the United States Patent Examiner allowed all of the claims of the '731 Patent to issue. In so doing, it is presumed that Examiner Trieu used his or her knowledge of the art when examining the claims. *K/S Himpp v. Hear-Wear Techs., LLC*, 751 F.3d 1362, 1369 (Fed. Cir. 2014). It is further presumed that Examiner Trieu has experience in the field of the invention, and that the Examiner properly acted in accordance with a person of ordinary skill. *In re Sang Su Lee*, 277 F.3d 1338, 1345 (Fed. Cir. 2002).
23. The '731 Patent is a pioneering patent, and has been cited as relevant prior art in over 130 subsequent United States Patent Applications, including Applications assigned to technology and business leaders such as Google, Inc., AT&T, FedEx, Qualcomm, Inc., Fujitsu, Ltd., United Parcel Services of America, American Airlines and NEC Corp.
24. The '920 Patent was examined by Primary United States Patent Examiner Van T. Trieu. During the examination of the '920 Patent, the United States Patent Examiner searched for prior art in the following US Classifications: 340/539.11, 340/568.1 and 340/572.1.

25. After conducting searches for prior art during the examination of the '731 Patent, the United States Patent Examiner identified and cited the following as the most relevant prior art references found during the searches: (i) US 5,825,283, 10/1998, Camhi; (ii) US 6,046,678, 04/2000, Wilk; (iii) US 6,148,291, 11/2000, Radican; (iv) US 6,323,782, 11/2001, Stephens et al.; (v) US 6,429,810, 08/2002, De Roche; (vi) US 6,610,954, 08/2003, Takizawa; (vii) US 6,745,027, 06/2004, Twitchell, Jr.; and (viii) US 6,882,269, 04/2005, Moreno.
26. After giving full proper credit to the prior art and having conducted a thorough search for all relevant art and having fully considered the most relevant art known at the time, the United States Patent Examiner allowed all of the claims of the '920 Patent to issue. In so doing, it is presumed that Examiner Trieu used his or her knowledge of the art when examining the claims. *K/S Himpp v. Hear-Wear Techs., LLC*, 751 F.3d 1362, 1369 (Fed. Cir. 2014). It is further presumed that Examiner Trieu has experience in the field of the invention, and that the Examiner properly acted in accordance with a person of ordinary skill. *In re Sang Su Lee*, 277 F.3d 1338, 1345 (Fed. Cir. 2002).
27. The '920 Patent is a pioneering patent, and has been cited as relevant prior art in over 130 subsequent United States Patent Applications, including Applications assigned to technology and business leaders such as Google, Inc., AT&T, FedEx, Qualcomm, Inc., Fujitsu, Ltd., United Parcel Services of America, American Airlines and NEC Corp.
28. The '029 Patent was examined by Primary United States Patent Examiner Van T. Trieu. During the examination of the '029 Patent, the United States Patent Examiner searched for prior art in the following US Classifications: G08G 1/20, G01S 13/84, G06Q 10/08, G06Q 10/087, G08B 1/08, G08G 1/202, G08G 1/205, H04W 4/02, and H04W 4/021.
29. After conducting searches for prior art during the examination of the '029 Patent, the United States Patent Examiner identified and cited the following as the most relevant prior art references found

during the searches: (i) US 5,640,002, 06/1997, Ruppert et al.; (ii) US 5,825,283, 10/1998, Camhi; (iii) US 5,959,568, 09/1999, Woolley; (iv) US 6,046,678, 04/2000, Wilk; (v) US 6,148,291, 11/2000, Radican; (vi) US 6,281,797, 08/2001, Forster et al.; (vii) US 6,304,856, 10/2001, Soga; (viii) US 6,356,802, 03/2002, Takehara; (ix) US 6,411,891, 06/2002, Jones; (x) US 6,429,810, 08/2002, De Roche; (xi) US 6,610,954, 08/2003, Takizawa; (xii) US 6,745,027, 06/2004, Twitchell, Jr.; (xiii) US 6,748,318, 06/2004, Jones; (xix) US 6,859,722, 02/2005, Jones; (xx) US 6,882,269, 04/2005, Moreno; (xxi) US 6,904,359, 06/2005, Jones; (xxii) US 7,035,856, 04/2006, Morimoto; (xxiii) US 7,085,775, 08/2006, Short et al.; (xxiv) US 7,212,829, 05/2007, Lau et al.; (xxv) US 2002/0046173, 04/2002, Kelly; (xxvi) US 2002/0061758, 05/2002, Zarlengo et al.; (xxvii) US 2002/0120475, 08/2002, Morimoto; and (xxviii) US 2002/0132855, 07/2003, Swan.

30. After giving full proper credit to the prior art and having conducted a thorough search for all relevant art and having fully considered the most relevant art known at the time, the United States Patent Examiner allowed all of the claims of the '029 Patent to issue. In so doing, it is presumed that Examiner Trieu used his or her knowledge of the art when examining the claims. *K/S Himpp v. Hear-Wear Techs., LLC*, 751 F.3d 1362, 1369 (Fed. Cir. 2014). It is further presumed that Examiner Trieu has experience in the field of the invention, and that the Examiner properly acted in accordance with a person of ordinary skill. *In re Sang Su Lee*, 277 F.3d 1338, 1345 (Fed. Cir. 2002).
31. The '029 Patent is a pioneering patent, and has been cited as relevant prior art in over 130 subsequent United States Patent Applications, including Applications assigned to technology and business leaders such as Google, Inc., AT&T, FedEx, Qualcomm, Inc., Fujitsu, Ltd., United Parcel Services of America, American Airlines and NEC Corp.
32. The '109 Patent was examined by Primary United States Patent Examiner Van T. Trieu. During the examination of the '109 Patent, the United States Patent Examiner searched for prior art in the

following US Classifications: G06Q 10/08, G06Q 10/083, G06Q 10/087, H04W 4/02, and H04W 4/021.

33. After conducting searches for prior art during the examination of the '109 Patent, the United States Patent Examiner identified and cited the following as the most relevant prior art references found during the searches: (i) US 5,959,568, 09/1999, Woolley; (ii) US 7,035,856, 04/2006, Morimoto; (iii) US 7,212,829, 05/2007, Lau et al.; (iv) US 7,253,731, 08/2007, Joao; (v) US 9,847,029, 12/2017, Joao; and (vi) US 2002/0120475, 08/2002, Morimoto.
34. After giving full proper credit to the prior art and having conducted a thorough search for all relevant art and having fully considered the most relevant art known at the time, the United States Patent Examiner allowed all of the claims of the '109 Patent to issue. In so doing, it is presumed that Examiner Trieu used his or her knowledge of the art when examining the claims. *K/S Himpp v. Hear-Wear Techs., LLC*, 751 F.3d 1362, 1369 (Fed. Cir. 2014). It is further presumed that Examiner Trieu has experience in the field of the invention, and that the Examiner properly acted in accordance with a person of ordinary skill. *In re Sang Su Lee*, 277 F.3d 1338, 1345 (Fed. Cir. 2002).
35. The '109 Patent is a pioneering patent, and has been cited as relevant prior art in over 130 subsequent United States Patent Applications, including Applications assigned to technology and business leaders such as Google, Inc., AT&T, FedEx, Qualcomm, Inc., Fujitsu, Ltd., United Parcel Services of America, American Airlines and NEC Corp.
36. The '268 Patent was examined by Primary United States Patent Examiner Van T. Trieu. During the examination of the '268 Patent, the United States Patent Examiner searched for prior art in the following US Classifications: G06Q 10/08 and G06Q 10/083.
37. After conducting searches for prior art during the examination of the '268 Patent, the United States Patent Examiner identified and cited the following as the most relevant prior art references found

during the searches: (i) US 5,959,568, 09/1999, Woolley; (ii) US 6,148,291, 1/2000, Radican; (iii) US 6,492,904, 12/2002, Richards; (iv) US 7,035,856, 04/2006, Morimoto; (v) US 10,181,109, 01/2019, Joao; and (vi) US 2002/0111819, 08/2002, Li.

38. After giving full proper credit to the prior art and having conducted a thorough search for all relevant art and having fully considered the most relevant art known at the time, the United States Patent Examiner allowed all of the claims of the '268 Patent to issue. In so doing, it is presumed that Examiner Trieu used his or her knowledge of the art when examining the claims. *K/S Himpp v. Hear-Wear Techs., LLC*, 751 F.3d 1362, 1369 (Fed. Cir. 2014). It is further presumed that Examiner Trieu has experience in the field of the invention, and that the Examiner properly acted in accordance with a person of ordinary skill. *In re Sang Su Lee*, 277 F.3d 1338, 1345 (Fed. Cir. 2002).
39. The '268 Patent is a pioneering patent, and has been cited as relevant prior art in over 130 subsequent United States Patent Applications, including Applications assigned to technology and business leaders such as Google, Inc., AT&T, FedEx, Qualcomm, Inc., Fujitsu, Ltd., United Parcel Services of America, American Airlines and NEC Corp.
40. The claims of the Transcend Patents were all properly issued, and are valid and enforceable for the respective terms of their statutory life through expiration, and are enforceable for purposes of seeking damages for past infringement even post-expiration. *See, e.g., Genetics Institute, LLC v. Novartis Vaccines and Diagnostics, Inc.*, 655 F.3d 1291, 1299 (Fed. Cir. 2011) (“[A]n expired patent is not viewed as having ‘never existed.’ Much to the contrary, a patent does have value beyond its expiration date. For example, an expired patent may form the basis of an action for past damages subject to the six-year limitation under 35 U.S.C. § 286”) (internal citations omitted).
41. The expiration dates of the Transcend Patents are at least the following: the '731 Patent expired on August 7, 2019 due to nonpayment of maintenance fees; the '920 Patent expires no earlier than April

27, 2022; the '029 Patent expired on December 19, 2021 due to nonpayment of maintenance fees; the '109 Patent expired on January 22, 2022; and the '268 Patent expired on January 22, 2022.

ACCUSED INSTRUMENTALITIES

42. Upon information and belief, UPS sells, advertises, offers for sale, uses, or otherwise provides shipment conveyance devices including, but not limited to, “UPS Premier” packaging and monitoring products that incorporate advanced sensors for shipping and/or delivering goods, products, items, and/or other objects that infringe the Transcend Patents.

COUNT I

(Infringement of U.S. Patent No. 10,181,109)

43. Plaintiff incorporates the above paragraphs by reference.
44. UPS has been on actual notice of the '109 Patent at least as early as the date it received service of this Original Complaint.
45. On information and belief, UPS owns and controls the operation of the Accused Instrumentalities and generates substantial financial revenues therefrom.
46. Upon information and belief, UPS has directly infringed and continues to directly infringe at least claims 1, 8, 10, and 14 of the '109 Patent by making, using, importing, selling, and/or, offering for sale the Accused Instrumentalities.
47. UPS, with knowledge of the '109 Patent, also infringes at least claims 1, 8, 10, and 14 of the '109 Patent by inducing others to infringe the '109 Patent. In particular, UPS intends to induce its customers to infringe the '109 Patent by encouraging its customers to use the Accused Instrumentalities in a manner that results in infringement.
48. UPS also induces others, including its customers, to infringe at least claims 1, 8, 10, and 14 of the '109 Patent by providing technical support for the use of the Accused Instrumentalities.

49. Upon information and belief, UPS makes, uses, sells and offers for sale an apparatus, comprising, a shipment conveyance device, wherein the shipment conveyance device is a shipping container, a pallet, or a piece of luggage. For example, UPS provides packaging that incorporate advanced sensors (“shipment conveyance devices”) for shipping and/or delivering goods, products, items, and/or other objects. See Figures 2 and 3 below, which are screenshots of webpages associated with UPS.

UPS Healthcare
Quality Focused. Patient Driven.

Temperature Protection Solutions

Protecting your temperature sensitive shipments

When it comes to your patient, ensuring product efficacy and safe transit has never been more important. UPS Healthcare has simplified the process for your company to leverage best in class cold chain assets. We provide packaging and technology that is qualified to the UPS network and/or Applicable Industry Standards.

We have a broad portfolio of packaging and thermal monitoring technology including single use, reusable and eco-friendly options.

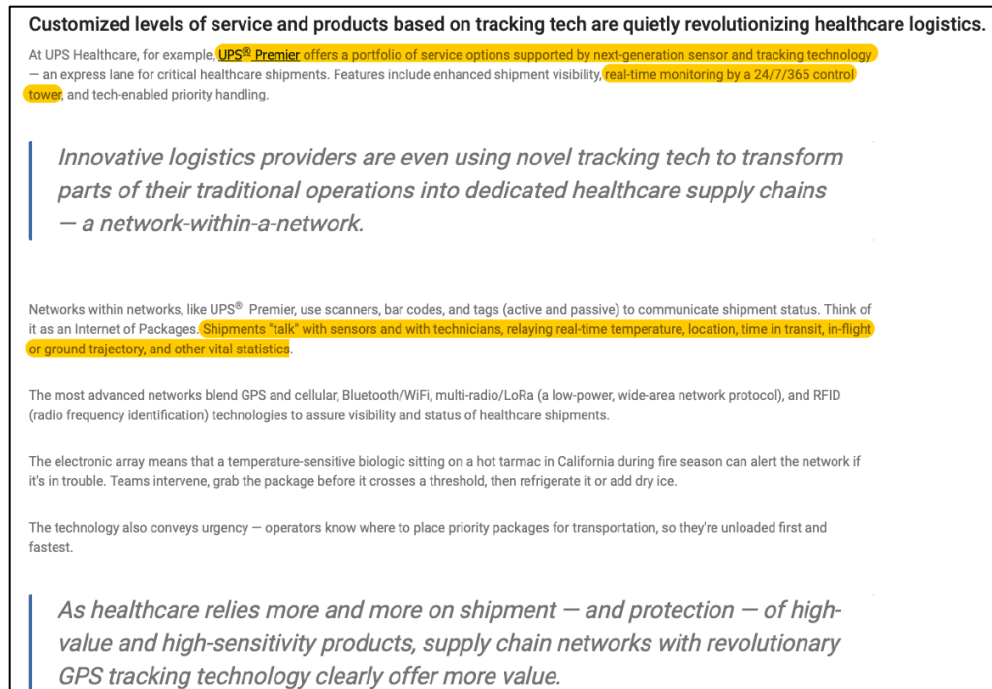
Our Value to You:
Industry leading solutions with top tier suppliers
Consulting and specialty services

	Temp Range	Size Range	Common Product
CRT	15°C to 25°C	Min. 2L Max. 56L	Generic Pharma
COLD	2°C to 8°C	Min. 1L Max. 56L	Specialty Pharma
FROZEN	-15°C to -20°C	Min. 1L Max. 56L	Tissue Samples
ULTRA FROZEN	-70°C to -80°C	Min. 6L Max. 60L	Coronavirus Vaccine
CRYO	-160°C	Dewar	Cell Gene Therapy

Figure 2²

² Source, as visited on April 5, 2022:

https://www.ups.com/assets/resources/healthcare/media/Temperature_Protection_Solutions.pdf

Figure 3³

50. Upon information and belief, UPS provides a global positioning device, wherein the global positioning device is located in, on, or at, the shipment conveyance device, and further wherein the global positioning device determines a position or location of the shipment conveyance device. For example, UPS' shipping containers incorporate an integrated telemetry system which comprises a global positioning device to determine a position/location of the shipping container. See Figures 4 and 5 below, which are screenshots of webpages associated with UPS.

³ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/learning-center/articles/novel-gps-tracking-technology.page>

Customized levels of service and products based on tracking tech are quietly revolutionizing healthcare logistics.

At UPS Healthcare, for example, **UPS® Premier** offers a portfolio of service options supported by next-generation sensor and tracking technology — an express lane for critical healthcare shipments. Features include enhanced shipment visibility, real-time monitoring by a 24/7/365 control tower, and tech-enabled priority handling.

Innovative logistics providers are even using novel tracking tech to transform parts of their traditional operations into dedicated healthcare supply chains — a network-within-a-network.

Networks within networks, like UPS® Premier, use scanners, bar codes, and tags (active and passive) to communicate shipment status. Think of it as an Internet of Packages. Shipments “talk” with sensors and with technicians, relaying real-time temperature, location, time in transit, in-flight or ground trajectory, and other vital statistics.

The most advanced networks blend GPS and cellular, Bluetooth/WiFi multi-radio/LoRa (a low-power, wide-area network protocol), and RFID (radio frequency identification) technologies to assure visibility and status of healthcare shipments.

The electronic array means that a temperature-sensitive biologic sitting on a hot tarmac in California during fire season can alert the network if it's in trouble. Teams intervene, grab the package before it crosses a threshold, then refrigerate it or add dry ice.

The technology also conveys urgency — operators know where to place priority packages for transportation, so they're unloaded first and fastest.

As healthcare relies more and more on shipment — and protection — of high-value and high-sensitivity products, supply chain networks with revolutionary GPS tracking technology clearly offer more value.

Figure 4⁴

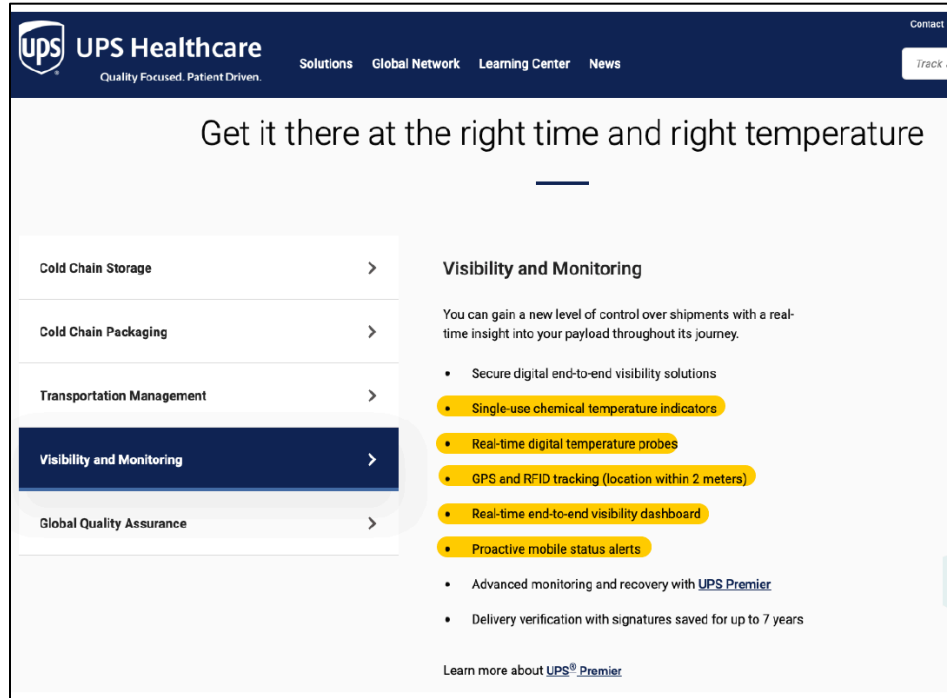
The screenshot shows the UPS Healthcare website. The header includes the UPS logo, 'UPS Healthcare', and the tagline 'Quality Focused. Patient Driven.' Navigation links include 'Solutions', 'Global Network', 'Learning Center', and 'News'. A 'Track' button is visible in the top right. The main heading is 'Get it there at the right time and right temperature'. On the left, a sidebar lists categories: 'Cold Chain Storage', 'Cold Chain Packaging', 'Transportation Management', 'Visibility and Monitoring' (which is highlighted with a blue background and a right-pointing arrow), and 'Global Quality Assurance'. The main content area is titled 'Visibility and Monitoring' and contains the text: 'You can gain a new level of control over shipments with a real-time insight into your payload throughout its journey.' Below this is a bulleted list of features: 'Secure digital end-to-end visibility solutions', 'Single-use chemical temperature indicators', 'Real-time digital temperature probes', 'GPS and RFID tracking (location within 2 meters)' (highlighted with a yellow background), 'Real-time end-to-end visibility dashboard', 'Proactive mobile status alerts', 'Advanced monitoring and recovery with UPS Premier', and 'Delivery verification with signatures saved for up to 7 years'. At the bottom, there is a link: 'Learn more about UPS® Premier'.

Figure 5⁵

⁴ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/learning-center/articles/novel-gps-tracking-technology.page>

⁵ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/solutions/coldchain.page>

51. Upon information and belief, UPS provides a processor, wherein the processor generates a message in response to an occurrence of the event or in response to a request for information regarding the shipment conveyance device, wherein the request for information is automatically received by the receiver, wherein the message contains information regarding a position or location of the shipment conveyance device. For example, UPS' shipping containers incorporate an integrated telemetry system which, on information and belief, include processing devices which measure information related to the shipping container, including one or more of, but not limited to, the location of the shipping container and the temperature in the shipping container. Therefore, UPS provides a processor which processes information regarding the shipment conveyance device. As a further example, UPS' shipping containers equipped with an integrated telemetry system detect an event including one or more of, but not limited to, deviation in temperature and deviation in planned route and, in response to the detected event, send alerts ("message") containing information about the event to UPS' command center and/or the customers of UPS. On information and belief, these alerts are viewed via a desktop application and/or a mobile application provided by UPS. Therefore, on information and belief, UPS provides a processor which generates a message in response to occurrence of an event and the message contains information regarding the position and location of the shipment conveyance device. Therefore, on information and belief, UPS provides a receiver which receives a request for information automatically. See Figures 2-5 above. See also Figures 6-10 below, which are screenshots of webpages associated with UPS.

Figure 6⁶Figure 7⁷

⁶ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/solutions/coldchain.page>

Customized levels of service and products based on tracking tech are quietly revolutionizing healthcare logistics.

At UPS Healthcare, for example, **UPS® Premier** offers a portfolio of service options supported by next-generation sensor and tracking technology — an express lane for critical healthcare shipments. Features include enhanced shipment visibility, **real-time monitoring by a 24/7/365 control tower**, and tech-enabled priority handling.

Innovative logistics providers are even using novel tracking tech to transform parts of their traditional operations into dedicated healthcare supply chains — a network-within-a-network.

Networks within networks, like UPS® Premier, use scanners, bar codes, and tags (active and passive) to communicate shipment status. Think of it as an Internet of Packages. Shipments “talk” with sensors and with technicians, relaying real-time temperature, location, time in transit, in-flight or ground trajectory, and other vital statistics.

The most advanced networks blend GPS and cellular, Bluetooth/WiFi, multi-radio/LoRa (a low-power, wide-area network protocol), and RFID (radio frequency identification) technologies to assure visibility and status of healthcare shipments.

The electronic array means that **a temperature-sensitive biologic sitting on a hot tarmac in California during fire season can alert the network if it's in trouble. Teams intervene, grab the package before it crosses a threshold, then refrigerate it or add dry ice.**

The technology also conveys urgency — operators know where to place priority packages for transportation, so they're unloaded first and fastest.

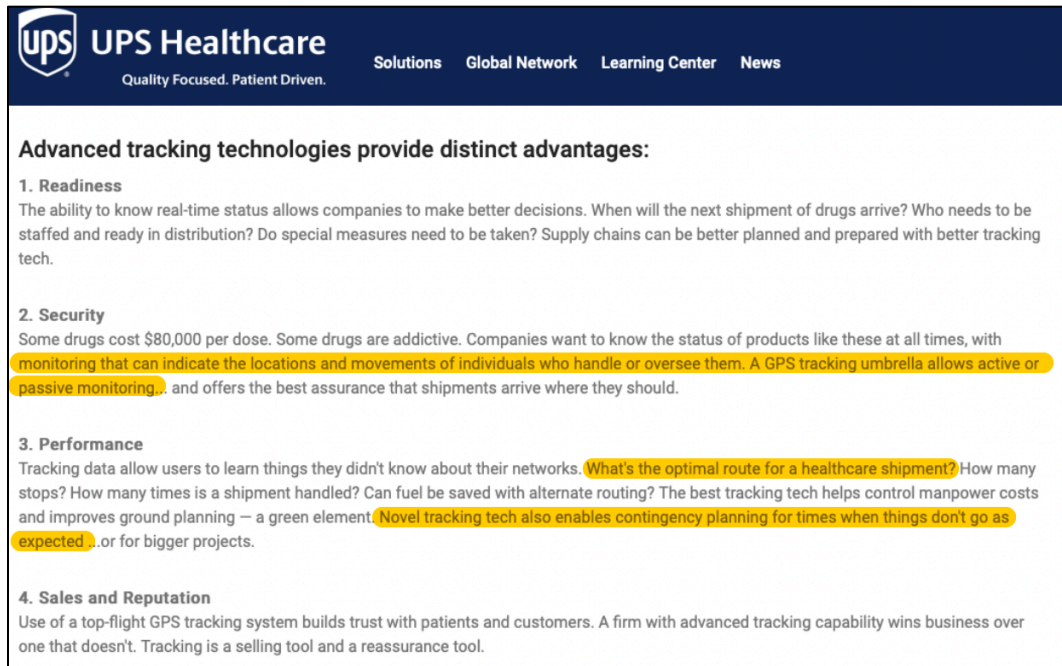
Figure 8⁸

The screenshot shows the UPS Healthcare website with a dark blue header. The main navigation bar includes the UPS logo, "UPS Healthcare", and the tagline "Quality Focused. Patient Driven." To the right are links for "Solutions", "Global Network", "Learning Center", and "News". A "Contact Us" link is in the top right corner. Below the navigation bar is a white box with the text "Supporting the fight against COVID-19 every way we can". The main content area is divided into two columns. The left column has a dark blue box with "UPS Healthcare™ Cold Chain" and a right arrow, followed by three white boxes with "SARS-CoV-2 Diagnostics", "PPE Warehousing/Distribution", and "UPS Pandemic Initiatives", each with a right arrow. The right column has a dark blue box with "UPS Healthcare™ Cold Chain" and a right arrow, followed by a white box with the text "From early clinical trials to commercial distribution, our end-to-end cold chain solutions can help you get lifesaving vaccines to the world safely and more efficiently." Below this is a list of bullet points: "End-to-end cold chain solutions from clinical trials through commercial launch and distribution", "Custom **cold chain packaging** for 2°C to 8°C or -20°C to -80°C requirements", "Kitting for ancillary supplies", "Freezer farm networks around the world with real-time cloud-based monitoring", "Cold chain transportation and **transportation management** expertise", "Priority shipping within our network with **UPS® Premier**", "Dry ice production and shipping replenishment stations", "**Real time temperature and location visibility and alerts**", "Pre-configured recovery plans with **UPS Premier**", "Early morning and 7-days-a-week delivery options", and "World-class **Quality Assurance** program".

Figure 9⁹

⁷ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/solutions/ups-premier.page>

⁸ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/learning-center/articles/novel-gps-tracking-technology.page>

Figure 10¹⁰

52. Upon information and belief, UPS provides a transmitter, wherein the transmitter is located in, on, or at, the shipment conveyance device, and further wherein the transmitter transmits the message to a communication device associated with an owner of the shipment conveyance device, a receiver of the shipment conveyance device, or an individual authorized to receive the message. For example, UPS' shipping containers ("shipment conveyance device"), that incorporate an integrated telemetry system, send information ("message") including one or more of, but not limited to, location and temperature, to UPS' command center and/or UPS' customer. As a result, the UPS monitors shipments using a computer or mobile device. Therefore, UPS provides a transmitter for transmitting a message to a communication device associated with an owner or an individual authorized to receive the message. See Figures 2-10 above.

⁹ Source, as visited on April 6, 2022:

<https://www.ups.com/us/en/healthcare/solutions/covid19logistics.page>

¹⁰ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/learning-center/articles/novel-gps-tracking-technology.page>

53. Upon information and belief, UPS provides a sensor, wherein the sensor monitors or measures a temperature during a shipment or a transportation of the shipment conveyance device, a shock exerted on the shipment conveyance device, an impact exerted on the shipment conveyance device, or a force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, include at least one or more of, but not limited to, a temperature sensor for measuring at least a temperature experienced by the shipping container during transportation. Therefore, UPS' shipping containers comprise sensors that monitor and measure at least one or more of, but not limited to, temperature, shock, impact and force experienced by the shipment conveyance device. See Figures 6 and 9 above. See also Figure 11 below, which is a screenshot of a webpage associated with UPS.

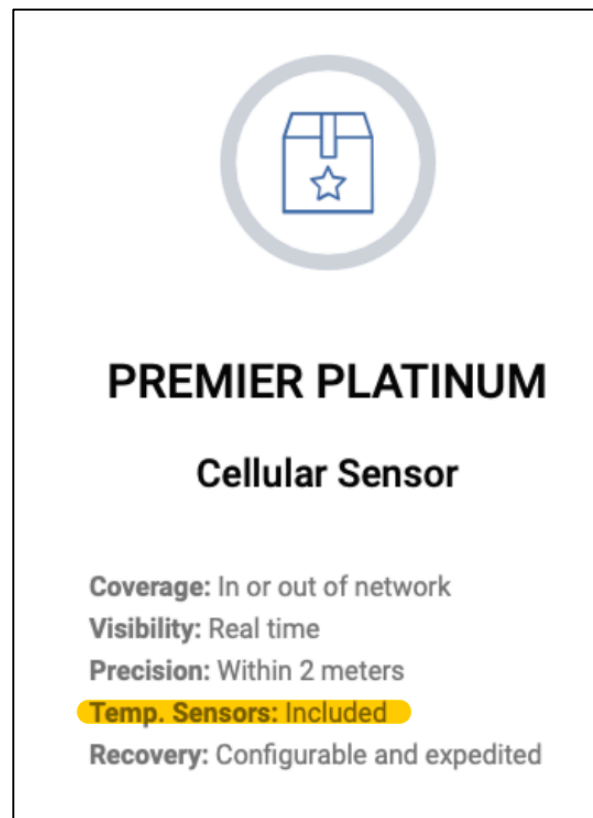
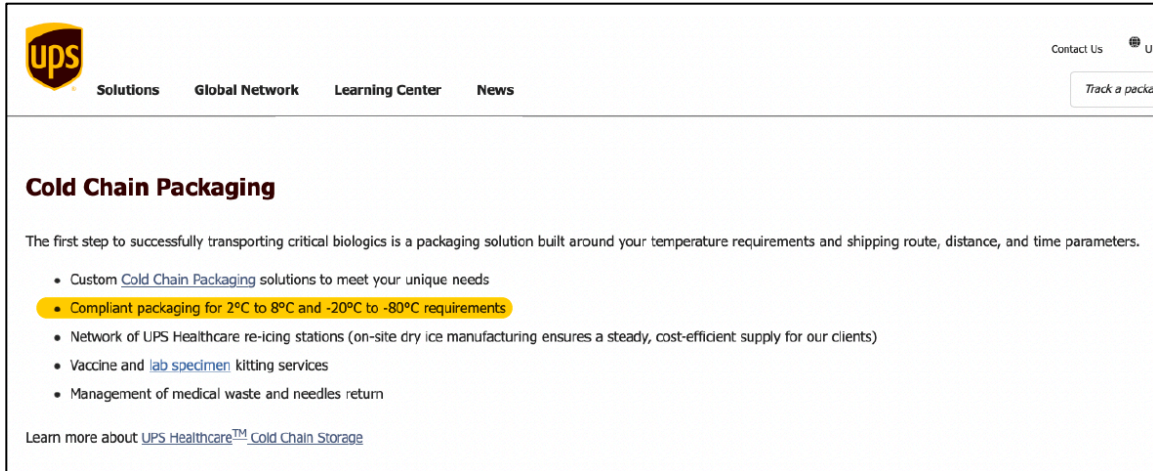


Figure 11¹¹

¹¹ Source, as visited on April 6, 2022: <https://www.ups.com/us/en/healthcare/solutions/ups-premier.page>

54. Upon information and belief, UPS also provides a message which contains information regarding a temperature during the shipment or the transportation, a change in a shipment or transportation temperature, or an impact or force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, monitors at least a temperature in the shipping container and transmits this temperature information ("message") to UPS' command center and/or UPS' customer. As a further example, on information and belief, UPS' shipping containers detects changes in the temperature in the shipping container and transmit an alert ("message") to UPS' command center and/or UPS' customer if the change exceeds a predetermined threshold. Therefore, UPS provides a message which contains information regarding temperature of shipment. See Figures 6, 9 and 11 above.
55. Upon information and belief, UPS further provides an apparatus wherein the event is a detection of a deviation from a pre-determined shipment or transportation route associated with a shipment or a transportation of or involving the shipment conveyance device. For example, upon information and belief, UPS' shipping containers that incorporate an integrated telemetry system include software for geofencing that ensures the container stays within a specified route. Therefore, upon information and belief, UPS' shipping containers detect events related to deviation from a pre-determined transportation route (e.g., "geofencing"). See Figure 11 above.
56. Upon information and belief, UPS further provides an apparatus wherein the shipping container, the pallet, or the piece of luggage, is a refrigerated container, a heated container, or an insulated container. For example, some of UPS' shipping containers are insulated containers. See Figure 12 below, which is a screenshot of a webpage associated with UPS.

Figure 12¹²

57. To the extent UPS continues, and has continued, its infringing activities noted above in an infringing manner post-notice of the '109 Patent, such infringement is necessarily willful and deliberate.
58. On information and belief, UPS has a policy or practice of not reviewing the patents of others. Further on information and belief, UPS instructs its employees to not review the patents of others for clearance or to assess infringement thereof. As such, UPS has been willfully blind to the patent rights of Plaintiff.
59. Each of UPS' aforesaid activities has been without authority and/or license from Plaintiff.

COUNT II

(Infringement of U.S. Patent No. 9,847,029)

60. Plaintiff incorporates the above paragraphs by reference.
61. UPS has been on actual notice of the '029 Patent at least as early as the date it received service of this Original Complaint.
62. On information and belief, UPS owns and controls the operation of the Accused Instrumentalities and generates substantial financial revenues therefrom.

¹² Source, as visited on April 7, 2022: <https://www.ups.com/us/en/healthcare/solutions/coldchain.page>

63. Upon information and belief, UPS has directly infringed and continues to directly infringe at least Claims 2, 12, 15, and 19 of the '029 Patent by making, using, importing, selling, and/or, offering for sale the Accused Instrumentalities.
64. UPS, with knowledge of the '029 Patent, also infringes at least Claims 2, 12, 15, and 19 of the '029 Patent by inducing others to infringe the '029 Patent. In particular, UPS intends to induce its customers to infringe the '029 Patent by encouraging its customers to use the Accused Instrumentalities in a manner that results in infringement.
65. UPS also induces others, including its customers, to infringe at least Claims 2, 12, 15, and 19 of the '029 Patent by providing technical support for the use of the Accused Instrumentalities.
66. As described above (*see* ¶ 49), and upon information and belief, UPS makes, uses, sells and offers for sale an apparatus, comprising, a shipment conveyance device, wherein the shipment conveyance device is a shipping container, a pallet, or a piece of luggage. For example, UPS provides packaging that incorporate advanced sensors (“shipment conveyance devices”) for shipping and/or delivering goods, products, items, and/or other objects.
67. As described above (*see* ¶ 50), and upon information and belief, UPS provides a global positioning device, wherein the global positioning device is located in, on, or at, the shipment conveyance device, and further wherein the global positioning device determines a position or location of the shipment conveyance device. For example, UPS’ shipping containers incorporate an integrated telemetry system which comprises a global positioning device to determine a position/location of the shipping container.
68. As described above (*see* ¶ 51), and upon information and belief, UPS also provides a processor, wherein the processor processes information regarding the shipment conveyance device in response to an occurrence of an event or in response to a request for information regarding the shipment

conveyance device, and further wherein the processor generates a message in response to the occurrence of the event or in response to the request for information regarding the shipment conveyance device. For example, UPS' shipping containers incorporate an integrated telemetry system which, on information and belief, include processing devices which measure information related to the shipping container, including one or more of, but not limited to, the location of the shipping container and the temperature in the shipping container. Therefore, UPS provides a processor which processes information regarding the shipment conveyance device. As a further example, UPS' shipping containers equipped with an integrated telemetry system detect an event including one or more of, but not limited to, deviation in temperature and deviation in planned route and, in response to the detected event, send alerts ("message") containing information about the event to UPS' command center and/or the customers of UPS. On information and belief, these alerts are viewed via a desktop application and/or a mobile application provided by UPS. Therefore, on information and belief, UPS provides a processor which generates a message in response to occurrence of an event and the message contains information regarding the position and location of the shipment conveyance device.

69. As described above (*see* ¶ 52), and upon information and belief, UPS provides a transmitter, wherein the transmitter is located in, on, or at, the shipment conveyance device, and further wherein the transmitter transmits the message to a communication device associated with an owner of the shipment conveyance device, a receiver of the shipment conveyance device, or an individual authorized to receive the message. For example, UPS' shipping containers ("shipment conveyance device"), that incorporate an integrated telemetry system, send information ("message") including one or more of, but not limited to, location and temperature, to UPS' command center and/or UPS' customer. As a result, the UPS monitors shipments using a computer or mobile device. Therefore,

UPS provides a transmitter for transmitting a message to a communication device associated with an owner or an individual authorized to receive the message.

70. As described above (*see* ¶ 53), and upon information and belief, Defendant provides a sensor, wherein the sensor monitors or measures a temperature during a shipment or a transportation of the shipment conveyance device, a shock exerted on the shipment conveyance device, an impact exerted on the shipment conveyance device, or a force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, include at least one or more of, but not limited to, a temperature sensor for measuring at least a temperature experienced by the shipping container during transportation. Therefore, UPS' shipping containers comprise sensors that monitor and measure at least one or more of, but not limited to, temperature, shock, impact and force experienced by the shipment conveyance device.
71. As described above (*see* ¶ 54), and upon information and belief, UPS also provides a message which contains information regarding a temperature during the shipment or the transportation, a change in a shipment or transportation temperature, or an impact or force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, monitors at least a temperature in the shipping container and transmits this temperature information ("message") to UPS' command center and/or UPS' customer. As a further example, on information and belief, UPS' shipping containers detects changes in the temperature in the shipping container and transmit an alert ("message") to UPS' command center and/or UPS' customer if the change exceeds a predetermined threshold. Therefore, UPS provides a message which contains information regarding temperature of shipment.
72. As described above (*see* ¶ 55), and upon information and belief, UPS further provides an apparatus wherein the event is a detection of a deviation from a pre-determined shipment or transportation

route associated with a shipment or a transportation of or involving the shipment conveyance device. For example, upon information and belief, UPS' shipping containers that incorporate an integrated telemetry system include software for geofencing that ensures the container stays within a specified route. Therefore, upon information and belief, UPS' shipping containers detect events related to deviation from a pre-determined transportation route (e.g., "geofencing").

73. As described above (*see* ¶ 56), and upon information and belief, UPS further provides an apparatus wherein the shipping container, the pallet, or the piece of luggage, is a refrigerated container, a heated container, or an insulated container. For example, some of UPS' shipping containers are insulated containers.
74. To the extent UPS continues, and has continued, its infringing activities noted above in an infringing manner post-notice of the '029 Patent, such infringement is necessarily willful and deliberate.
75. On information and belief, UPS has a policy or practice of not reviewing the patents of others. Further on information and belief, UPS instructs its employees to not review the patents of others for clearance or to assess infringement thereof. As such, UPS has been willfully blind to the patent rights of Plaintiff.
76. Each of UPS' aforesaid activities has been without authority and/or license from Plaintiff.

COUNT III

(Infringement of U.S. Patent No. 7,482,920)

77. Plaintiff incorporates the above paragraphs by reference.
78. UPS has been on actual notice of the '920 Patent at least as early as the date it received service of this Original Complaint.
79. On information and belief, UPS owns and controls the operation of the Accused Instrumentalities and generates substantial financial revenues therefrom.

80. Upon information and belief, UPS has directly infringed and continue to directly infringe at least Claims 1, 5, 9, 11, and 16 of the '920 Patent by making, using, importing, selling, and/or, offering for sale the Accused Instrumentalities.
81. UPS, with knowledge of the '920 Patent, also infringes at least Claims 1, 5, 9, 11, and 16 of the '920 Patent by inducing others to infringe the '920 Patent. In particular, UPS intends to induce its customers to infringe the '920 Patent by encouraging its customers to use the Accused Instrumentalities in a manner that results in infringement.
82. UPS also induces others, including its customers, to infringe at least Claims 1, 5, 9, 11, and 16 of the '920 Patent by providing technical support for the use of the Accused Instrumentalities.
83. As described above (*see* ¶ 49), and upon information and belief, UPS makes, uses, sells and offers for sale an apparatus, comprising, a shipment conveyance device, wherein the shipment conveyance device is a smart container, a pallet, or a piece of luggage. For example, UPS provides packaging that incorporate advanced sensors ("shipment conveyance devices") for shipping and/or delivering goods, products, items, and/or other objects.
84. Upon information and belief, UPS provides a memory device, wherein the memory device is located in, on, or at, the shipment conveyance device, wherein the memory device stores information regarding a description of a good, product, or item, being shipped or transported via or which is contained in or on the shipment conveyance device, and origination information, sender information, shipper information, destination information, receiver information, handling instruction information, delivery instruction information, invoice information, packing slip information, delivery time information, or payment instruction information, regarding the shipment conveyance device. For example, UPS' shipping containers are equipped with an integrated telemetry system which comprise sensors including one or more of, but not limited to, a GPS sensor and a temperature

sensor. As a further example, and on information and belief, UPS' shipping containers equipped with an integrated telemetry system store at least an identification of UPS (since it communicates the position of the container and measurements from the sensors), and therefore UPS necessarily provides a memory device which stores at least one or more of origination information, sender information, and shipper information regarding the shipment conveyance device. As a further example, UPS' shipping containers equipped with an integrated telemetry system store at least an identification of UPS' container (since it communicates the position of the container and measurements from the sensors), and therefore UPS necessarily provides a memory device which stores at least one or more of origination information, sender information, and shipper information regarding the shipment conveyance device. As a further example, UPS' shipping containers equipped with an integrated telemetry system store at least an identification of UPS' customer (since it communicates the position of the container and measurements from the sensors to UPS (who may have multiple customers using UPS' services at any given time) and UPS must correlate the information to the particular customer in order to provide updates to the customer), and therefore UPS necessarily provides a memory device which stores at least one or more of origination information, sender information, shipper information, destination information and receiver information regarding the shipment conveyance device. See Figures 2-12 above.

85. As described above (*see* ¶ 50), and upon information and belief, UPS provides a global positioning device, wherein the global positioning device is located in, on, or at, the shipment conveyance device, and further wherein the global positioning device determines a position or location of the shipment conveyance device. For example, UPS' shipping containers incorporate an integrated telemetry system which comprises a global positioning device to determine a position/location of the shipping container.

86. As described above (*see* ¶ 51), and upon information and belief, UPS also provides a processing device, wherein the processing device processes information regarding the shipment conveyance device in response to an occurrence of an event or in response to a request for information regarding the shipment conveyance device, wherein the processing device generates a message containing information regarding the position or location of the shipment conveyance device and information regarding the occurrence of an event, a status of a shipment or a transportation of or involving the shipment conveyance device, a shipment or transportation temperature, or an impact or force on the shipment conveyance device. For example, UPS' shipping containers incorporate an integrated telemetry system which, on information and belief, include processing devices which measure information related to the shipping container, including one or more of, but not limited to, the location of the shipping container and the temperature in the shipping container. Therefore, UPS provides a processor which processes information regarding the shipment conveyance device. As a further example, UPS' shipping containers equipped with an integrated telemetry system detect an event including one or more of, but not limited to, deviation in temperature and deviation in planned route and, in response to the detected event, send alerts ("message") containing information about the event to UPS's command center and/or the customers of UPS. On information and belief, these alerts are viewed via a desktop application and/or a mobile application provided by UPS. Therefore, on information and belief, UPS provides a processor which generates a message in response to occurrence of an event and the message contains information regarding the position and location of the shipment conveyance device.
87. As described above (*see* ¶ 52), and upon information and belief, UPS provides a transmitter, wherein the transmitter is located in, on, or at, the shipment conveyance device, wherein the transmitter transmits the message to a communication device associated with an individual or entity, a sender of

the shipment conveyance device, a receiver of the shipment conveyance device, a UPS of the shipment conveyance device, or an individual or entity authorized to receive information regarding the shipment conveyance device or information regarding a shipment or a transportation of or involving the shipment conveyance device. For example, UPS' shipping containers ("shipment conveyance device"), that incorporate an integrated telemetry system, send information ("message") including one or more of, but not limited to, location and temperature, to UPS' command center and/or UPS' customer. As a result, the UPS monitors shipments using a computer or mobile device. Therefore, UPS provides a transmitter for transmitting a message to a communication device associated with an owner or an individual authorized to receive the message.

88. As described above (*see* ¶ 53), and upon information and belief, UPS provides a sensor, wherein the sensor monitors or measures a temperature during a shipment or the transportation of the shipment conveyance device, a shock exerted on the shipment conveyance device, an impact exerted on the shipment conveyance device, or a force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, include at least one or more of, but not limited to, a temperature sensor for measuring at least a temperature experienced by the shipping container during transportation. Therefore, UPS' shipping containers comprise sensors that monitor and measure at least one or more of, but not limited to, temperature, shock, impact and force experienced by the shipment conveyance device.
89. As described above (*see* ¶ 54), and upon information and belief, UPS also provides a message which contains information regarding a temperature during the shipment or the transportation, a change in a shipment or transportation temperature, or an impact or force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, monitors at least a temperature in the shipping container and transmits this temperature information

(“message”) to UPS’ command center and/or UPS’ customer. As a further example, on information and belief, UPS’ shipping containers detects changes in the temperature in the shipping container and transmit an alert (“message”) to UPS’ command center and/or UPS’ customer if the change exceeds a predetermined threshold. Therefore, UPS provides a message which contains information regarding temperature of shipment.

90. As described above (*see* ¶ 55), and upon information and belief, UPS further provides an apparatus wherein the event is a detection of a deviation from a pre-determined shipment or transportation route associated with the shipment or a transportation of or involving the shipment conveyance device. For example, upon information and belief, UPS’ shipping containers that incorporate an integrated telemetry system include software for geofencing that ensures the container stays within a specified route. Therefore, upon information and belief, UPS’ shipping containers detect events related to deviation from a pre-determined transportation route (e.g., “geofencing”).
91. Upon information and belief, UPS further provides an apparatus wherein the event is a detection of a shipment or transportation temperature which deviates from a shipment or transportation temperature requirement. For example, upon information and belief, UPS’ shipping containers equipped an integrated telemetry system transmit alerts to UPS’ command center and/or UPS’ customer when the temperature in the container is detected beyond a threshold, and therefore, detects events including, but not limited to, deviation in shipment temperature. See Figures 2, 3, 6, 8 and 9 above.
92. As described above (*see* ¶ 56), and upon information and belief, UPS further provides an apparatus wherein the shipping container, the pallet, or the piece of luggage, is a refrigerated container, a heated container, or an insulated container. For example, some of UPS’ shipping containers are insulated containers.

93. To the extent UPS continues, and has continued, its infringing activities noted above in an infringing manner post-notice of the '920 Patent, such infringement is necessarily willful and deliberate.
94. On information and belief, UPS has a policy or practice of not reviewing the patents of others. Further on information and belief, UPS instructs its employees to not review the patents of others for clearance or to assess infringement thereof. As such, UPS has been willfully blind to the patent rights of Plaintiff.
95. Each of UPS' aforesaid activities has been without authority and/or license from Plaintiff.

COUNT IV

(Infringement of U.S. Patent No. 10,796,268)

96. Plaintiff incorporates the above paragraphs by reference.
97. UPS has been on actual notice of the '268 Patent at least as early as the date it received service of this Original Complaint.
98. On information and belief, UPS owns and controls the operation of the Accused Instrumentalities and generates substantial financial revenues therefrom.
99. Upon information and belief, UPS has directly infringed and continue to directly infringe at least Claims 1, 8 , 10 and 12 of the '268 Patent by making, using, importing, selling, and/or, offering for sale the Accused Instrumentalities.
100. UPS, with knowledge of the '268 Patent, also infringes at least Claims 1, 8 , 10 and 12 of the '268 Patent by inducing others to infringe the '268 Patent. In particular, UPS intends to induce its customers to infringe the '268 Patent by encouraging its customers to use the Accused Instrumentalities in a manner that results in infringement.
101. UPS also induces others, including its customers, to infringe at least Claims 1, 8 , 10 and 12 of the '268 Patent by providing technical support for the use of the Accused Instrumentalities.

102. As described above (*see* ¶ 49), and upon information and belief, UPS makes, uses, sells and offers for sale an apparatus, comprising, a shipment conveyance device, wherein the shipment conveyance device is a shipping container, a pallet, or a piece of luggage. For example, UPS provides packaging that incorporate advanced sensors (“shipment conveyance devices”) for shipping and/or delivering goods, products, items, and/or other objects.
103. As described above (*see* ¶ 50), and upon information and belief, UPS provides a global positioning device, wherein the global positioning device is located in, on, or at, the shipment conveyance device, and further wherein the global positioning device determines a position or location of the shipment conveyance device. For example, UPS’ shipping containers incorporate an integrated telemetry system which comprises a global positioning device to determine a position/location of the shipping container.
104. As described above (*see* ¶ 51), and upon information and belief, UPS also provides a processor, wherein the processor generates a message in response to an occurrence of an event, or in response to a request for information regarding the shipment conveyance device which is automatically received by a receiver, wherein the message contains information regarding a shipment of the shipment conveyance device. For example, UPS’ shipping containers incorporate an integrated telemetry system which, on information and belief, include processing devices which measure information related to the shipping container, including one or more of, but not limited to, the location of the shipping container and the temperature in the shipping container. Therefore, UPS provides a processor which processes information regarding the shipment conveyance device. As a further example, UPS’ shipping containers equipped with an integrated telemetry system detect an event including one or more of, but not limited to, deviation in temperature and deviation in planned route and, in response to the detected event, send alerts (“message”) containing information about

the event to UPS' command center and/or the customers of UPS. On information and belief, these alerts are viewed via a desktop application and/or a mobile application provided by UPS. Therefore, on information and belief, UPS provides a processor which generates a message in response to occurrence of an event and the message contains information regarding the position and location of the shipment conveyance device. Therefore, on information and belief, UPS provides a receiver which receives a request for information automatically.

105. As described above (*see* ¶ 52), and upon information and belief, UPS provides a transmitter, wherein the transmitter is located in, on, or at, the shipment conveyance device, and further wherein the transmitter transmits the message to a communication device associated with an owner of the shipment conveyance device or an individual authorized to receive the message. For example, UPS' shipping containers ("shipment conveyance device"), that incorporate an integrated telemetry system, send information ("message") including one or more of, but not limited to, location and temperature, to UPS' command center and/or UPS' customer. As a result, the UPS monitors shipments using a computer or mobile device. Therefore, UPS provides a transmitter for transmitting a message to a communication device associated with an owner or an individual authorized to receive the message.

106. As described above (*see* ¶ 53), and upon information and belief, UPS provides a sensor, wherein the sensor monitors or measures a temperature during a shipment or a transportation of the shipment conveyance device, a shock exerted on the shipment conveyance device, an impact exerted on the shipment conveyance device, or a force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, include at least one or more of, but not limited to, a temperature sensor for measuring at least a temperature experienced by the shipping container during transportation. Therefore, UPS' shipping containers comprise sensors

that monitor and measure at least one or more of, but not limited to, temperature, shock, impact and force experienced by the shipment conveyance device.

107. As described above (*see* ¶ 54), and upon information and belief, UPS also provides a message which contains information regarding a temperature during the shipment or the transportation, a change in a shipment or transportation temperature, or an impact or force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, monitors at least a temperature in the shipping container and transmits this temperature information ("message") to UPS' command center and/or UPS' customer. As a further example, on information and belief, UPS' shipping containers detects changes in the temperature in the shipping container and transmit an alert ("message") to UPS' command center and/or UPS' customer if the change exceeds a predetermined threshold. Therefore, UPS provides a message which contains information regarding temperature of shipment.
108. As described above (*see* ¶ 55), and upon information and belief, UPS further provides an apparatus wherein the event is a detection of a deviation from a pre-determined shipment or transportation route associated with a shipment or a transportation of or involving the shipment conveyance device. For example, upon information and belief, UPS' shipping containers that incorporate an integrated telemetry system include software for geofencing that ensures the container stays within a specified route. Therefore, upon information and belief, UPS' shipping containers detect events related to deviation from a pre-determined transportation route (e.g., "geofencing").
109. As described above (*see* ¶ 56), and upon information and belief, UPS further provides an apparatus wherein the shipping container, the pallet, or the piece of luggage, is a refrigerated container, a heated container, or an insulated container. For example, some of UPS' shipping containers are insulated containers.

110. To the extent UPS continues, and has continued, its infringing activities noted above in an infringing manner post-notice of the '268 Patent, such infringement is necessarily willful and deliberate.
111. On information and belief, UPS has a policy or practice of not reviewing the patents of others. Further on information and belief, UPS instructs its employees to not review the patents of others for clearance or to assess infringement thereof. As such, UPS has been willfully blind to the patent rights of Plaintiff.
112. Each of UPS' aforesaid activities has been without authority and/or license from Plaintiff.

COUNT V

(Infringement of U.S. Patent No. 7,253,731)

113. Plaintiff incorporates the above paragraphs by reference.
114. UPS has been on actual notice of the '731 Patent at least as early as the date it received service of this Original Complaint.
115. On information and belief, UPS owns and controls the operation of the Accused Instrumentalities and generates substantial financial revenues therefrom.
116. Upon information and belief, UPS has directly infringed and continue to directly infringe at least Claims 1, 5, 9, 11, and 16 of the '731 Patent by making, using, importing, selling, and/or, offering for sale the Accused Instrumentalities.
117. UPS, with knowledge of the '731 Patent, also infringes at least Claims 1, 5, 9, 11, and 16 of the '731 Patent by inducing others to infringe the '731 Patent. In particular, UPS intends to induce its customers to infringe the '731 Patent by encouraging its customers to use the Accused Instrumentalities in a manner that results in infringement.
118. UPS also induces others, including its customers, to infringe at least Claims 1, 5, 9, 11, and 16 of the '268 Patent by providing technical support for the use of the Accused Instrumentalities.

119. As described above (*see* ¶ 49), and upon information and belief, UPS makes, uses, sells and offers for sale an apparatus, comprising, a shipment conveyance device, wherein the shipment conveyance device is associated with a shipment, and further wherein the shipment conveyance device is at least one of a shipping container, a pallet, and a tote. For example, UPS provides packaging that incorporate advanced sensors (“shipment conveyance devices”) for shipping and/or delivering goods, products, items, and/or other objects.
120. As described above (*see* ¶ 84), and upon information and belief, UPS provides a memory device, wherein the memory device is located in, on, or at, the shipment conveyance device, wherein information regarding the shipment is stored in the memory device, and further wherein the information regarding the shipment includes a description of a good, product, or item, being shipped or transported via the shipment conveyance device, and at least one of origination information, sender information, shipper information, destination information, receiver information, handling instruction information, delivery instruction information, invoice information, packing slip information, delivery time information, and payment instruction information, regarding the shipment. For example, UPS’ shipping containers are equipped with an integrated telemetry system which comprise sensors including one or more of, but not limited to, a GPS sensor and a temperature sensor. As a further example, and on information and belief, UPS’ shipping containers equipped with an integrated telemetry system store at least an identification of UPS (since it communicates the position of the container and measurements from the sensors), and therefore UPS necessarily provides a memory device which stores at least one or more of origination information, sender information, and shipper information regarding the shipment conveyance device. As a further example, UPS’ shipping containers equipped with an integrated telemetry system store at least an identification of UPS’ container (since it communicates the position of the container and

measurements from the sensors), and therefore UPS necessarily provides a memory device which stores at least one or more of origination information, sender information, and shipper information regarding the shipment conveyance device. As a further example, UPS' shipping containers equipped with an integrated telemetry system store at least an identification of UPS' customer (since it communicates the position of the container and measurements from the sensors to UPS (who may have multiple customers using UPS' services at any given time) and UPS must correlate the information to the particular customer in order to provide updates to the customer), and therefore UPS necessarily provides a memory device which stores at least one or more of origination information, sender information, shipper information, destination information and receiver information regarding the shipment conveyance device.

121. As described above (*see* ¶ 50), and upon information and belief, UPS provides a global positioning device, wherein the global positioning device is located in, on, or at, the shipment conveyance device, and further wherein the global positioning device determines a position or location of the shipment conveyance device. For example, UPS' shipping containers incorporate an integrated telemetry system which comprises a global positioning device to determine a position/location of the shipping container.
122. As described above (*see* ¶¶ 51, 53 and 54), and upon information and belief, UPS also provides a processing device, wherein the processing device processes at least one of information regarding the shipment and information regarding the shipment conveyance device in response to an occurrence of an event or in response to a request for information regarding the shipment or the shipment conveyance device, wherein the processing device generates a message containing information regarding the position or location of the shipment or the shipment conveyance device and information regarding at least one of the occurrence of an event, a status of the shipment, a shipment

temperature, and an impact or force on the shipment conveyance device. For example, UPS' shipping containers incorporate an integrated telemetry system which, on information and belief, include processing devices which measure information related to the shipping container, including one or more of, but not limited to, the location of the shipping container and the temperature in the shipping container. Therefore, UPS provides a processor which processes information regarding the shipment conveyance device. As a further example, UPS' shipping containers equipped with an integrated telemetry system detect an event including one or more of, but not limited to, deviation in temperature and deviation in planned route and, in response to the detected event, send alerts ("message") containing information about the event to UPS's command center and/or the UPS' customer. On information and belief, these alerts are viewed via a desktop application and/or a mobile application provided by UPS. Therefore, on information and belief, UPS provides a processor which generates a message in response to occurrence of an event and the message contains information regarding the position and location of the shipment conveyance device. As a further example, UPS' shipping containers, that incorporate an integrated telemetry system, measure information using sensors including one or more of, but not limited to, a GPS sensor and a temperature sensor, and transmit information in the form of alerts to UPS' command center and/or UPS' customer after a request for information is received by UPS automatically. As a further example, UPS' shipping containers, that incorporate an integrated telemetry system, include at least one or more of, but not limited to, a temperature sensor for measuring at least a temperature experienced by the shipping container during transportation. Therefore, UPS' shipping containers comprise sensors that monitor and measure at least one or more of, but not limited to, temperature, shock, impact and force experienced by the shipment conveyance device. As a further example, UPS' shipping containers, that incorporate an integrated telemetry system, monitors at least a

temperature in the shipping container and transmits this temperature information (“message”) to UPS’ command center and/or UPS’ customer. As a further example, upon information and belief, UPS’ shipping containers detects changes in the temperature in the shipping container and transmit an alert (“message”) to UPS’ command center and/or UPS’ customer if the change exceeds a predetermined threshold. Therefore, UPS provides a message which contains information regarding a shipment temperature.

123. As described above (*see* ¶ 52), and upon information and belief, UPS provides a transmitter, wherein the transmitter is located in, on, or at, the shipment conveyance device, and further wherein the transmitter transmits the message to a communication device associated with at least one of an individual or entity, a sender of the shipment, a receiver of the shipment, a carrier of the shipment, and an individual or entity authorized to receive information regarding the shipment or the shipment conveyance device. For example, UPS’ shipping containers (“shipment conveyance device”), that incorporate an integrated telemetry system, send information (“message”) including one or more of, but not limited to, location and temperature, to UPS’ command center and/or UPS’ customer. As a result, the command center and/or customer monitors shipments present in the shipping containers using a computer or mobile device. Therefore, UPS provides a transmitter for transmitting a message to a communication device associated with an owner or an individual authorized to receive the message.

124. As described above (*see* ¶ 53), and upon information and belief, UPS provides a sensor, wherein the sensor monitors or measures at least one of a temperature during shipment, a shock exerted on the shipment conveyance device, an impact exerted on the shipment conveyance device, and a force exerted on the shipment conveyance device. For example, UPS’ shipping containers, that incorporate an integrated telemetry system, include at least one or more of, but not limited to, a

temperature sensor for measuring at least a temperature experienced by the shipping container during transportation. Therefore, UPS' shipping containers comprise sensors that monitor and measure at least one or more of, but not limited to, temperature, shock, impact and force experienced by the shipment conveyance device.

125. As described above (*see* ¶ 54), and upon information and belief, UPS also provides a message which contains information regarding at least one of a temperature of the shipment, a change in a shipment temperature, and an impact or force exerted on the shipment conveyance device. For example, UPS' shipping containers, that incorporate an integrated telemetry system, monitors at least a temperature in the shipping container and transmits this temperature information ("message") to UPS' command center and/or UPS' customer. As a further example, on information and belief, UPS' shipping containers detects changes in the temperature in the shipping container and transmit an alert ("message") to UPS' command center and/or UPS' customer if the change exceeds a predetermined threshold. Therefore, UPS provides a message which contains information regarding temperature of shipment.
126. As described above (*see* ¶ 55), and upon information and belief, UPS further provides an apparatus wherein the event is a detection of a deviation from a pre-determined transportation route associated with the shipment. For example, upon information and belief, UPS' shipping containers that incorporate an integrated telemetry system include software for geofencing that ensures the container stays within a specified route. Therefore, upon information and belief, UPS' shipping containers detect events related to deviation from a pre-determined transportation route (e.g., "geofencing").
127. As described above (*see* ¶ 91), and upon information and belief, UPS further provides an apparatus wherein the event is a detection of a shipment temperature which deviates from a shipment temperature requirement. For example, upon information and belief, UPS' shipping containers

equipped an integrated telemetry system transmit alerts to UPS' command center and/or UPS' customer when the temperature in the container is detected beyond a threshold, and therefore, detects events including, but not limited to, deviation in shipment temperature.

128. As described above (*see* ¶ 56), and upon information and belief, UPS further provides an apparatus wherein the shipping container, the pallet, or the piece of luggage, is a refrigerated container, a heated container, or an insulated container. For example, some of UPS' shipping containers are insulated containers.
129. To the extent UPS continues, and has continued, its infringing activities noted above in an infringing manner post-notice of the '731 Patent, such infringement is necessarily willful and deliberate.
130. On information and belief, UPS has a policy or practice of not reviewing the patents of others. Further on information and belief, UPS instructs its employees to not review the patents of others for clearance or to assess infringement thereof. As such, UPS has been willfully blind to the patent rights of Plaintiff.
131. Each of UPS' aforesaid activities has been without authority and/or license from Plaintiff.

PRAYER FOR RELIEF

WHEREFORE, Transcend respectfully requests the Court enter judgment against UPS:

1. Declaring that UPS has infringed each of the Transcend Patents;
2. Declaring that UPS' infringement of each of the Transcend Patents has been willful and deliberate;
3. Awarding Transcend compensatory damages as a result of UPS' infringement of the Transcend Patents;
4. Awarding Transcend treble damages and pre-judgment interest under 35 U.S.C. § 284 as a result of UPS' willful and deliberate infringement of the Transcend Patents;

5. Granting a permanent injunction pursuant to 35 U.S.C. § 283, enjoining UPS from further acts of infringement with respect to the Transcend Patents;
6. Awarding Transcend its costs, attorneys' fees, expenses, and interest;
7. Awarding Transcend ongoing post-trial royalties; and
8. Granting Transcend such further relief as the Court finds appropriate.

JURY DEMAND

Transcend demands trial by jury, under Fed. R. Civ. P. 38.

Dated: April 12, 2022

Respectfully Submitted

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